



NOTICE OF PUBLIC HEARING EASTERN SIERRA AREA AGENCY ON AGING

The Eastern Sierra Area Agency on Aging (ESAAA) invites public comment at the ESAAA Advisory Council meeting regarding Aging Services in Inyo and Mono Counties. This ESAAA Public Meeting is to be held:

**Friday, January 19, 2024
10:00 a.m.**

Telephone & Video Conference

To Join Meeting with Video Visit:

<https://us06web.zoom.us/j/86565861649?pwd=N7dABTjTDLmCKCb6y65anZbY3uSVg.1>

Meeting ID: 865 6586 1649

Passcode: 838922

To Join Meeting via Telephone Dial:

(669) 900-6833

And Enter Meeting ID: 865 6586 1649

On-Site Access Locations

**CLINT G. QUILTER
CONSOLIDATED OFFICE BUILDING**
Community Room 101
1360 N. Main St., Bishop, CA 93514

MAMMOTH CIVIC CENTER
Dana Room - 2nd Floor
1290 Tavern Rd., Mammoth Lakes, CA 93546

ANTELOPE VALLEY SENIOR CENTER
399 Mule Deer Road, Walker, CA 96107

LONE PINE SENIOR CENTER
138 Jackson St., Lone Pine, CA 93545

EASTERN SIERRA AREA AGENCY ON AGING

--Meeting of the ADVISORY COUNCIL--

Friday, January 19th - 10:00 a.m. – 12:00 p.m.

This meeting is being held via video / telephone conference and at the following locations

To Join Meeting with Video Visit:

<https://us06web.zoom.us/j/86565861649?pwd=N7dABTjTDLPmCKCb6y65anZbY3uSVg.1>

To Join Meeting via Telephone (no video) Dial:

(669) 900-6833

And Enter Meeting ID: 865 6586 1649

Passcode: 838922

CLINT G. QUILTER CONSOLIDATED OFFICE BUILDING

Training Room 101

1360 N. Main St., Bishop, CA 93514

MAMMOTH CIVIC CENTER

Dana Room – 2nd Floor

1290 Tavern Rd., Mammoth Lakes, CA 93546

ANTELOPE VALLEY SENIOR CENTER

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LONE PINE SENIOR CENTER

138 Jackson Street, Lone Pine, CA 93545

AGENDA

For meeting information or to request a complete meeting packet call (760) 872-0902

All members of the public are encouraged to participate in the discussion of any item on the agenda. You will be allowed to speak about each item before the Council takes action on it. Any member of the public may also make comments during the scheduled "Public Comment" period on this agenda concerning any subject related to the ESAAA Advisory Council.

- 1. Call to Order**
- 2. Introductions of Advisory Council members and staff**
- 3. Public Comment**

4. Approval of minutes from September 29, 2023 meeting - ACTION

- a. Chairperson will: 1) request a motion and a second; 2) ask for discussion; 3) call for the vote.

5. Staff Reports – DISCUSSION

- a. Administration Report
- b. ESAAA 2024-28 Annual Plan community assessment and planning process
- c. ESAAA Data Report- Year End 22-23 and 1st Quarter 23-24.
- d. Inyo County and Mono County Program Services Update
- e. LTC Ombudsman
- f. Other Area Partner Program Reports

6. Advisory Council Member Reports – DISCUSSION

ESAAA Services Report

July 1, 2022 through June 30, 2023

Senior Sites and Days Congregate Meals Provided

Big Pine	Monday-Wednesday & Friday
Bishop	Monday- Friday
Independence	Friday
Lone Pine	Monday-Friday
Tecopa	Monday-Friday
Walker	Monday-Friday

Services Provided

Service Area:	Congregate Meals		Home Delivered Meals		Non-Registered (Non-Seniors/One-Time Visitors)
	Number Served	Units of Service	Number Served	Units of Service	Units of Service
Big Pine	13	799	*	*	4
Bishop	214	11,363	71	10,245	955
Independence	*	*	*	*	*
Lone Pine	78	4,091	54	11,242	550
Tecopa	38	771	17	2,367	232
Walker	47	1,594	49 (83)	5,704	360
Mammoth			11	1,752	
Tri-Valley			20	5,199	
Total	390	18,168	225	36,509	2,101

Service Area:	Assisted Transportation			
	Number Served	Units of Service		
Bishop	5	197		
Lone Pine	3	10		
Tecopa	4	46		
Walker	16	164		
Total	28	417		

Service Area:	Respite Personal Care		Respite Homemaker	
	Number Served	Units of Service	Number Served	Units of Service
Bishop	2	36	4	58
Lone Pine	*	*	*	*
Tecopa	*	*	*	*
Mono County	*	*	*	*
Total	2	36	4	58

**Non Registered Services
(Services Not Tracked to Specific Client)**

Type of Service	Units of Service Provided
Transportation (Bus Passes – Distributed out of Lone Pine, Bishop, Tri-Valley and Walker)	7,418
Nutrition Education (Quarterly Newsletter)	*
Information and Assistance	192
Telephone Reassurance	215

Long Term Care Ombudsman Services

Activities Provided	QTR1 Units	QTR2 Units	QTR3 Units	QTR4 Units	YTD Units
Skilled Nursing Facility (SNF) Visits* Residential Care Facilities for Elderly (RCFE) Visits*	SNF – 22 RCFE - 0	SNF –16 RCFE - 0	SNF –31 RCFE -*	SNF –29 RCFE -*	SNF – 98 RCFE - 0
Information and Assistance to Individuals	53	32	28	56	169
Information and Assistance To Facility Staff	26	17	7	11	61
Participation in Facility State Survey	*	1	1	6	8
Resident Council Facilitation	2	2	7	2	13
Family Council Facilitation	6	6	7	4	23
Community Education	5	5	*	1	11
Training Sessions For Facility Staff	*	2	2	*	4
Training For Ombudsman Staff and Volunteers	5	7	7	6	25
Other Volunteer Time	1	1	1	1	4
Complaint Investigation and Resolution at SNF**	21	29	32	46	128
Complaint Investigation and Resolution at RCFE**	*	*	*	*	*

* Non-Complaint Related Visits – State Minimum Requirement is 1 Visit Per Quarter

** Each Investigation averages 3-4 Visits to Facility with First Response Occurring Within Two Days

Contracted Services

Legal Services			
July 1, 2022 through September 30, 2022	Unduplicated Count for Quarter	11	YTD-Units
	Total Cases Closed in Quarter	12	
	Total Units of Service for Quarter (1 hour)	59.8	
October 1, 2022 through December 31, 2022	Unduplicated Count for Quarter	12	35.8
	Total Cases Closed in Quarter	15	
	Total Units of Service for Quarter (1 hour)	35.8	
January 1, 2023 through March 31, 2023	Unduplicated Count for Quarter	14	57.2
	Total Cases Closed in Quarter	5	
	Total Units of Service for Quarter (1 hour)	57.2	
April 1, 2023 through June 30, 2023	Unduplicated Count for Quarter	19	145
	Total Cases Closed in Quarter	13	
	Total Units of Service for Quarter (1 hour)	145	

Types of Activities Offered at Senior Sites

Bingo
Birthday Recognitions
Theme Activities (e.g. Valentines, St. Patrick's...)
Exercise- Walking groups, Chair Yoga
AARP Tax Assistance
Blood Pressure Checks
Wii Bowling
Scrabble
Educational Activities
Movie and Popcorn
Crafts
Commodities Distribution
Medi-Cal Managed Care Outreach
Cal Fresh Outreach
Computer/Internet Access
Nutrition Education
Prevention Activities
Working on starting a Book Club
Donations received from Vons
Behavioral Health Nurse Visits
Weekly Art Classes

Report Prepared By:
Morningstar Willis-Wagoner
Inyo County HHS, Aging Services

ESAAA Services Report

July 1, 2023 through September 30, 2023

Senior Sites and Days Congregate Meals Provided

Big Pine	Monday-Wednesday & Friday
Bishop	Monday- Friday
Independence	Friday
Lone Pine	Monday-Friday
Tecopa	Monday-Friday
Walker	Monday-Friday

Services Provided

Service Area:	Congregate Meals		Home Delivered Meals		Non-Registered (Non-Seniors/One-Time Visitors)
	Number Served	Units of Service	Number Served	Units of Service	Units of Service
Big Pine	8	235	*	*	10
Bishop	159	3,105	55	2,906	332
Independence	*	*	*	*	*
Lone Pine	54	1,162	51	2,880	142
Tecopa	9	55	10	570	*
Walker	45	489	38 (61)	1,445	114
Mammoth/ Tri-Valley			23	730	
Total	275	5,046	177	8,531	598

Service Area:	Assisted Transportation			
	Number Served	Units of Service		
Bishop	1	61		
Lone Pine	2	4		
Tecopa	1	24		
Walker	9	42		
Tr-Valley	6	60		
Total	19	191		

Service Area:	Respite Personal Care		Respite Homemaker	
	Number Served	Units of Service	Number Served	Units of Service
Bishop	2	31	*	*
Lone Pine	*	*	*	*
Tecopa	*	*	*	*
Mono County	*	*	*	*
Total	2	31	*	*

**Non Registered Services
(Services Not Tracked to Specific Client)**

Type of Service	Units of Service Provided
Transportation (Bus Passes – Distributed out of Lone Pine, Bishop, Tri-Valley and Walker)	2,120
Nutrition Education (Quarterly Newsletter)	*
Information and Assistance	21
Telephone Reassurance	*

Long Term Care Ombudsman Services

Activities Provided	QTR1 Units	QTR2 Units	QTR3 Units	QTR4 Units	YTD Units
Skilled Nursing Facility (SNF) Visits* Residential Care Facilities for Elderly (RCFE) Visits*	SNF – 25 RCFE - 0	SNF – * RCFE - 0	SNF – * RCFE - *	SNF – * RCFE - *	SNF – 25 RCFE - 0
Information and Assistance to Individuals	50				50
Information and Assistance To Facility Staff	16				16
Participation in Facility State Survey	1				1
Resident Council Facilitation	4				4
Family Council Facilitation	4				4
Community Education	0				0
Training Sessions For Facility Staff	0				0
Training For Ombudsman Staff and Volunteers	4				4
Other Volunteer Time	1				1
Complaint Investigation and Resolution at SNF**	41				41
Complaint Investigation and Resolution at RCFE**	*	*	*	*	*

* Non-Complaint Related Visits – State Minimum Requirement is 1 Visit Per Quarter

** Each Investigation averages 3-4 Visits to Facility with First Response Occurring Within Two Days

Contracted Services

Legal Services			
July 1, 2023 through September 30, 2023	Unduplicated Count for Quarter	12	YTD-Units
	Total Cases Closed in Quarter	5	
	Total Units of Service for Quarter (1 hour)	49.4	
October 1, 2023 through December 31, 2023	Unduplicated Count for Quarter		
	Total Cases Closed in Quarter		
	Total Units of Service for Quarter (1 hour)		
January 1, 2024 through March 31, 2024	Unduplicated Count for Quarter		
	Total Cases Closed in Quarter		
	Total Units of Service for Quarter (1 hour)		
April 1, 2024 through June 30, 2024	Unduplicated Count for Quarter		
	Total Cases Closed in Quarter		
	Total Units of Service for Quarter (1 hour)		

Types of Activities Offered at Senior Sites

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Report Prepared By:
Morningstar Willis-Wagoner
Inyo County HHS, Aging Services

Eastern Sierra Area Agency on Aging
Advisory Council Meeting
Virtual Zoom Meeting and in Person

September 29, 2023
Minutes

Advisory Council Members Present:

Inyo County Supervisor Trina Orrill, Patti Hamic-Christensen, Becky Manross, and Sandra Lund
Virtual: Joel Ryan, Roger Rasche, Heidi Dougherty

Other Attendees:

In-Person: Gina Ellis, Paulette Erwin, Anna Scott, Morningstar Willis-Wagoner, Melissa Witting, Tyler Davis
Virtual: Kathy Peterson, Krista Cooper, Michelle Raust, Rose Colon, Cassidy Miles

1. Call to Order

Chairperson Lund called the meeting to order as of 10:00 a.m.

2. Introductions of Advisory Council Members and Staff

Everyone announced their name and their role. Quorum was established.

3. Public Comment

Chairperson Lund invited Public Comment. No public comment was given.

4. Approval of minutes from June 14, 2023 meeting - ACTION

Chairperson Lund asked for approval of the minutes for June 14, 2023. There were no comments or corrections discussed among attendees. Motion to approve minutes by Roger Rasche and seconded by Heidi Dougherty – the motion carried as follows:

Ayes: Roger Rasche, Trina Orrill, Patti Hamic-Christensen, Heidi Dougherty, Sandy Lund, Becky Manross, Joel Ryan

Nays: None

5. Staff Reports – DISCUSSION

- a. Administration Report – Ms. Willis-Wagoner is working on the next 4-year Area Plan. A statewide survey went out to residents of Inyo and Mono Counties. Not all community members received the survey; feedback will be given at a future meeting.

Eastern Sierra Area Agency on Aging
Advisory Council Meeting
Virtual Zoom Meeting and in Person

September 29, 2023

Minutes

- b. ESAAA Data Report – Ms. Willis-Wagoner asked California Department of Aging data staff to re-open the 4th quarter report, pending additional data. She will have an update at the next meeting.
- c. Inyo County and Mono County Program Services Update – Inyo County- New employees: Luz Nunez (Lone Pine Program Services Assistant (PSA), Christina Bonanno (Senior Services Supervisor), Lisa Allsup, (Bishop PSA). Deferred Maintenance at the Bishop Senior Center is beginning in January. A Behavioral Health Nurse is visiting sites. The flu clinics started in November. Staff are having emergency preparedness demonstrations. California Indian Legal Services (CILS) has been visiting sites for outreach.
Mono County- Cassidy Miles replaced Patricia Espinosa at the Walker Site. Recent events for Walker participants include a fall colors field trip, BINGO, hosting yoga, craft projects, access technology grants., The Walker dietician site review went well.
 - Ms. Lund made note that Big Pine Town Hall was infested with black widows, they notified County, and it was taken care of quickly.
- d. LTC Ombudsman – October is residents’ rights month. The Ombudsman Program will distribute information to Bishop Care Center and the Southern Inyo Hospital Skilled Nursing Facility in English and Spanish. Ms. Erwin is going to the fall Ombudsman Conference where she was asked to give a presentation on resident family councils. The program had the first in-person family council meeting, which is now offered in-person or virtual. The Mandated Reporting flow chart is on the Governor’s desk pending approval to simplify for staff in Long Term Care facilities. Mr. Ryan (SIH) acknowledged Ms. Erwin for LTC assistance, resident rights advocacy and help educating staff. Ms. Erwin is providing Mandated Reporter training for both skilled nursing facilities in Inyo County.
- e. Other Area Partner Program Reports – Ms. Manross brought up the list of grant funds and would like to see more work done around the Bishop center including heating & air in the computer room since there is no heat or air, discussed portable heaters; gutter over the entry to east side of building is still having issues; also requesting the outside light over rec room be replaced. The Bishop Senior Recreation Committee is hosting the fall bizarre on Nov. 18th and Christmas Candy sales in December.

6. Senior Legislature Representative- Discussion

Eastern Sierra Area Agency on Aging
Advisory Council Meeting
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September 29, 2023

Minutes

- Ms. Scott noted that our region has been unrepresented for years in the Senior Legislature; there is a vacancy that can be filled by anyone 55 and older; representatives must be registered to vote and reside within Inyo or Mono County. To qualify, there is a nomination packet, and the application is online. Interested parties can contact Ms. Scott for more information. Basic duties are to communicate the needs of Seniors to the legislature; there may be travel to Sacramento area. We will get more information and send out another email. Ms. Erwin noted that the Long Term Care facilities and Board of Supervisors have policy areas that would benefit from having a member representing Inyo.

7. Advisory Council Member Reports- Discussion

- Mr. Rasche would like the minutes sent out sooner so there is more time to review.
- Ms. Cooper introduced Cassidy Miles to the group; due to travel incident she was not able to attend in her office.

8. Propose/Discuss Meeting Dates and Locations for ESAAA Advisory Council Meetings:

January 19, 2024

March 22, 2024- held at BCC or LP Care Center, Paulette can help facilitate this.

June 21, 2024

September 20, 2024

END OF MEETING: 10:45am