# Mono County Outstanding Community Services, Quality of Life Beyond Compare

Mono County's Mission:
To support all our communities by providing superior services while protecting our unique rural environment.

#### **Customer Service**

We commit to exceptional service by managing the resources entrusted to us with integrity, trust, respect, and accountability.

# Integrity

We demonstrate our integrity by ensuring our work is performed with consistency, credibility, and confidentiality.

#### Excellence

We strive to achieve the highest standards of excellence; continuously learn, develop, and improve; and take pride in our work.

#### Collaboration

We commit to responsible communication and respectful partnerships to achieve common goals.

### Innovation

We strive to foster innovation and creative thinking, embrace change and challenge the status quo, listen to all ideas and viewpoints, learn from our successes and mistakes.

## Results Orientation

We strive to set challenging goals, focus on output, assume responsibility, and constructively solve problems.



Best Mono Imaginable