Mono County Behavioral Health

2022 Consumer Perception Survey Results

MCBH administered 33 surveys; however, of those, only 16 individuals completed the survey.

Of the completed surveys, 13 were submitted by adults, 1 by a youth, 1 by an older adult, and 1 by a family member. As a result, MCBH reviewed the single responses but did not analyze them as part of the report below. Interestingly, MCBH also received 13 mostly complete survey responses in 2021. Like this year, respondents who took last year's survey were largely satisfied with MCBH services. Please see below for average scores for Consumer Perception Survey (CPS) items.











