

## Social Worker Supervisor II

# Mono County **Department of Social Services**

Application Deadline Open Until Filled

**Monthly Salary** \$5,949 - \$7,230

**Recruitment Type** Open to the Public, Full-Time

**Tentative Examination Date** 

**Oral Examination** On or before August 3, 2016

Examination will be held in Mono County

Work Location Mammoth Lakes, California

Mono County is an Equal Opportunity Employer

## The Position

Under general direction, the Social Worker Supervisor II plans, organizes, and directs the work of social service staff providing the most advanced social services; and performs other related work as assigned.

## **Minimum Qualifications**

While the following requirements outline the minimum qualifications, only applicants who demonstrate the best qualifications match for the job will be selected to continue in the recruitment process. Applicants must meet the minimum qualifications by the application deadline.

**Pattern 1:** Two (2) years of full-time experience performing duties of the Social Worker III in an Interagency Merit System (IMS) county;

#### **AND**

A Master's degree in Social Work from an accredited college or university or a Master's degree from an accredited two (2) year counseling program.\*

**Pattern 2:** One (1) year of full-time experience performing duties of the Social Worker IV classification in an Interagency Merit System (IMS) county;

#### **AND**

A Master's degree in Social Work from an accredited college or university or a Master's degree from an accredited two (2) year counseling program.\*

#### OR

**Pattern 3:** Four (4) years of full-time experience performing social work case management duties;\*\*

#### AND

A Master's degree in Social Work from an accredited college or university or a Master's degree from an accredited two (2) year counseling program.\*

\*Qualifying Master's degrees include: Marriage and Family Therapy, Clinical Counseling, Mental Health Counseling, Addiction Counseling, Gerontology and Counseling Psychology. Completion of all of the requirements for a Marriage and Family Therapy (MFT) license program may be substituted upon submission of verifying proof.

\*\*Qualifying social work case management includes direct case work management, such as: assessment, evaluation; conducting investigations of abuse and neglect; preparing court reports; responsibility for a long term caseload, monitoring compliance through home calls and other personal contact; collaboration with other agencies and linking clients to resources and programs; development of a case plan, modification of case plans as needed/required; and authority to impose sanctions or implement actions that impact services.

## **Additional Information**

A valid driver's license may be required at the time of appointment and employees may also be required to drive their own car, provide proof of car insurance, and a DMV clearance. Individuals who do not meet this requirement due to a disability will be reviewed on a case-by-case basis.

Applicants for positions within the Department of Social Services are subject to a criminal history background check.

The ability to speak, read, and write Spanish in addition to English would be an asset in this position, but is not required. Applicants for English/Spanish bilingual designated positions must take and pass the Merit System Services bilingual proficiency examination prior to appointment.

The existing eligible list will be replaced upon completion of this examination. The eligible list established from this recruitment will be used to fill part-time and full-time regular, limited-term or extra-help positions as vacancies occur or the need arises.

## **Knowledge and Abilities**

#### The following may be tested in the examination.

#### **Knowledge of:**

- Principles and practices of supervision, training, mentoring, motivating, casework consultation, and peer counseling.
- Principles and practices of organization, workload management and time management.
- Principles and practices of note taking, report writing, and English composition, grammar, punctuation, and spelling.
- Functions of public social services agencies and the principles of public social service administration.
- Social research methods.
- Laws, rules, and regulations governing the operation of public social services agencies and the role and responsibilities of a social worker.
- Medical, legal, economic, and social management needs of individuals and families with special medical needs such as HIV disease, drug dependency, the medically fragile child, Alzheimer's, and the terminally ill.
- Strategies and protocols surrounding crisis intervention techniques such as voice modulation and assessing the potential for suicide.
- Psychopathology, the different types of mental illness diagnoses, how mental illness affects human behavior and mental health services and treatments utilized by clients.
- Signs, stages and dynamics of abuse, and the effects of abuse on child/adult development and behavior.
- Signs and symptoms of alcohol and drug use/abuse in adults and children and the effects on families.
- Standards for maintaining clients safely in the home; options for placement; effects of removing clients from unsafe situations.
- Principles and methodologies of research, analysis, problem solving, and decision making.
- Principles, methods, and resources in the field of public health, mental hygiene, education, correction and rehabilitation as they relate to public social service.
- Techniques of supervision, training, and casework consultation.
- Computers, software and Internet research.
- Principles of community organization.
- Resources available in the community for referral or utilization in employment or social service programs.

#### **Ability to:**

- Exercise sound judgment when organizing, directing, and prioritizing unit activities.
- Select, train, coach, supervise, evaluate, and discipline subordinate staff.
- Mentor, counsel, and collaborate with staff and foster an environment of teamwork, mutual respect and professionalism.
- Classify case problems and evaluate the effectiveness of effort in solving problems.
- Apply effective interpersonal and interviewing skills.

- Develop and maintain effective working relationships with agency staff, clients, and outside organizations.
- Make oral and written presentations clearly and concisely.
- Analyze a situation accurately and adopt an effective course of action.
- Maintain confidentiality in accordance with legal standards and/or county regulations.
- Recognize signs of abuse for children, elderly and dependent adults; assess risk factors and potential dangers to clients.
- Act effectively in stressful situations.
- Interact professionally and respectfully with clients including difficult, hostile, or distressed clients.
- Respect cultural differences.
- Use computers and related software packages.

## **Examination Information**

MSS reserves the right to revise the examination plan. The examination process may include one or more of the following components: application evaluation, computer skills assessment, supplemental questionnaire, written examination, job related exercise, and/or a structured oral examination. Candidates will be notified of any changes to the examination plan as posted on this job bulletin.

### The examination component may consist of an:

#### **ORAL EXAMINATION**

This examination will be weighted: 100%

Categories tested may include:

- Analytical Reasoning, Problem Solving, Decision Making
- Interpersonal Skills/Teamwork
- Biopsychosocial Knowledge and Skills
- Oral Communication/Interviewing
- Written Communication
- Technical and Legal Casework
- Influencing/Negotiating
- Office Skills
- Employment and Training
- Leadership
- Supervision/Management

## **Examination Notification**

MSS will send you an email informing you of your status once it has been determined. Candidates who apply via a paper application and do not supply us with an email address will receive all recruitment notification via United States Postal Service. Selected applicants will be invited to the next step of the examination process. If you have not received notice at least two (2) working days prior to the tentative test date, please contact Merit System Services at <a href="mass@cpshr.us">mss@cpshr.us</a>.

Some positions require that all approved candidates take and pass an oral examination to continue in the recruitment process. If this job bulletin states that there will be an oral examination for this position, please note the following: Prior to being scheduled for the oral examination, you may receive an email regarding scheduling an examination time from Merit System Services, <a href="mass@cpshr.us">mss@cpshr.us</a>. If you do not respond to the email sent to you by the specified deadline, or you are not available on the specified examination date, you will not be scheduled for the oral examination.

## **Special Testing Arrangements**

Special testing arrangements may be made to accommodate applicants for disability, military, or religious reasons. If you require such arrangements, please contact MSS at <a href="mass@cpshr.us">mss@cpshr.us</a> or 916-263-3614 upon notification that your application has been approved. Documentation from medical, military, school, or church officials outlining the accommodation request must be received by our office a minimum of five business days prior to a scheduled examination.

## **Foreign Education**

Applicants who completed their education outside of the United States must submit verification of degree and/or course equivalency by the application deadline. Organizations that provide foreign education credential evaluation services can be found at <a href="www.naces.org">www.naces.org</a>. MSS will accept verification of degree and/or course equivalency from any of the listed member agencies. <a href="mailto:You must">You must</a> fax all pertinent documents to MSS at 916-648-1211 or email them to <a href="mass@cpshr.us">mss@cpshr.us</a> prior to the application deadline.

## **About Mono County**

Mono County, with a population of approximately 14,000, is set on the eastern slopes of California's Sierra Nevada mountain range.

The Town of Mammoth Lakes, with a population of approximately 7,093 is the most populated area of Mono County. The County Seat is located in picturesque Bridgeport located 360 miles north of Los Angeles and 182 miles southeast of Sacramento.

Mono County is a rare environment of natural contrasts: soaring granite peaks and spacious desert vistas, quiet lakes, bubbling hot springs and cold mountain streams, winter snows and sunny summer skies. The County offers numerous recreational opportunities for the outdoor enthusiast.

## **How to Apply**

Applicants must submit a completed MSS application, including any of the additional documents/materials indicated. Additional documents/materials are included in the online application. Apply online by logging onto <a href="https://www.mss.ca.gov">www.mss.ca.gov</a> and following the instructions.

The information you include on all recruitment and selection related documentation is an integral part of your examination and will be reviewed and evaluated based on the current job requirements. Only the education, experience, and training you list will be compared to the criteria measuring the qualifications for this job, and only applicants with the most relevant education, experience, and training will be included in each phase of the selection process. Therefore, it is especially important that your responses to each component of this process be as complete and detailed as possible. Please be very careful to list all relevant education, experience, and/or training that should be taken into account for this job.

It is recommended that you apply via the online application system. Applicants without Internet access may fax a paper application to (916) 648-1211 or mail to the address below. Faxed or mailed applications will ONLY be accepted on the dates/times indicated on the front of this job bulletin. Faxing or mailing your application does not guarantee that your application will be among those approved. POSTMARKS ARE NOT ACCEPTED.

Please add emails with the extension of @cpshr.us to your safe sender email list (example: mss@cpshr.us). This will help ensure that you receive all MSS notifications. Periodically check your spam folder.

MSS is not responsible for emails that are not received, and examinations will not be rescheduled as a result of emails not being received.

Application packets may be obtained by contacting MSS, or the Social Services, Child Support, or Human Resources Department in the County.

#### **MERIT SYSTEM SERVICES**

241 Lathrop Way, Sacramento, CA 95815

Website: <a href="www.mss.ca.gov">www.mss.ca.gov</a>
Email: <a href="mss@cpshr.us">mss@cpshr.us</a>
Phone: (916) 263-3614

**Note:** Your application and any additional material become the property of MSS.

#### Please make a copy for your file.

This job bulletin will not be available online after the application deadline.

Please print a copy for your records.

Nothing in this recruitment bulletin constitutes an expressed or implied contract. MSS reserves the right to make necessary modifications to the examination plan and/or schedule in accordance with Local Agency Personnel Standards.

Bulletin Issue Date: Tuesday, May 3, 2016

# SUPPLEMENTAL EDUCATION FORM SOCIAL WORKER SUPERVISOR II

# Mono County Department of Social Services APPLICATION DEADLINE: Open Until Filled

|   | Name: Date:   | _        |  |
|---|---|----------|--|
| FOR ONLINE APPLICANTS, THESE QUESTIONS WILL BE INCLUDED IN THE SUPPLEMENTAL SECTION OF THE APPLICATION.   |   |          |  |
|   | f today, have you received a MSW or a two year counseling degree from an accredited college niversity in the United States or Canada?                                 | □Yes □No |  |
| If no   | , will you obtain your MSW or two year counseling degree within the next six months?  | ☐Yes ☐No |  |
| Are   | you an MFT or do you have an MFT intern number?  If yes, please enter your MFT or MFT intern number.  | Yes No   |  |
| Name of school where Master's degree was obtained:  Total number of units required for degree:  Have you completed a field placement or internship as part of your Master's program?  (If yes, respond to the questions below.) |   |          |  |
| Please respond to the following questions by writing your narrative responses on the back of this form or on a separate sheet attached to this form:  |   |          |  |
| A.  | Where did you complete your field placement? (Identify the name, nature, and mission of the agency, i.e., public agency, private, type of clients served, et cetera.) |          |  |
| В.  | Was this a closely supervised placement? If yes, attach a description of the method and frequency of supervision.   | ☐Yes ☐No |  |
| C.  | How was your field placement evaluated and by whom? (Name and title of person who performed your evaluation)  |          |  |
| D.  | Length of field placement?       From:       Month/Year       Hours per week         To:       Month/Year       Total hours in this placement                         | t:       |  |
| E.  | <b>Did this placement include working with a caseload?</b> If yes, provide a description of your responsibilities.  | ☐Yes ☐No |  |
| F.  | <b>Did this placement include family or child counseling</b> ? If yes, provide a description of your responsibilities.  | ☐Yes ☐No |  |
| G.  | Did this placement involve working with child protective services or abused/neglected children? If yes, provide a description of your responsibilities.               | ☐Yes ☐No |  |
| н.  | <b>Did this placement include work with court responsibilities?</b> If yes, provide a description of your responsibilities.   | ☐Yes ☐No |  |