

**September 17, 2015**

**Regular Meeting**

**Ad Hoc EMS**

**Committee**

**Dr. Rick Johnson**

**Questions for ICEMA Rep -  
Sept 22, 2015 meeting**

Mono County Ad-Hoc EMS Committee  
Questions for Tom Lynch, Administrator of ICEMA  
Special Meeting, Tuesday, Sep 22, 1 PM  
Mammoth Fire Station #1

1. We have struggled to come up with a definition of "high quality" EMS services. There does not seem to be a single definition. The term "high performance" may be confused with "high quality". What are the differences? Is this different than "level of service" (ALS versus BLS)? How would you measure high quality? How do you quantify it? What standards are there, e.g., state versus NFPA? Common components may include:
  - a. Dynamic model posting of ambulances based on call history (system status management)
  - b. Formal CQI
  - c. Fractal response time analysis
  - d. Credentialing of ambulances, ambulance systems, and dispatch centers
  
2. What criteria are utilized to evaluate the performance of the current EMS system in Mono County? How are we currently performing against these standards?
  
3. Do any BLS only transport providers exist within the ICEMA region? If so, what criteria are used to evaluate their performance?
  
4. What is ICEMA's relationship with the volunteer fire district providers in Mono County? What are the obligations/requirements of these districts to ICEMA?
  
5. Who writes an RFP? What is the process of development, approval, review, and granting? What are the legal implications, especially for the current EOA's? At what point does the EOA go away?
  
6. What are the advantages/challenges of different models of EMS services, e.g., private, public, fire, hybrid, JPA, medic/firefighters, volunteer fire, separate Mono County Fire Department? Can you share your experience/knowledge of any/all of these possibilities, or others? And your biases?
  - a. Can you give us examples of a private provider ALS service (reasonably similar to Mono County geography and demographics) that has been in continuous service for 7 or more years?

- b. Which organizational models provide the best service and highest cost efficiency? How can we get the best bang for our buck?
  - c. What types of systems/providers exist within the ICEMA region, e.g., fire, private, 3<sup>rd</sup> party, etc.?
  - d. Do you have an opinion on staffing levels and/or response capabilities that should exist in Mono County?
7. How much cost info can be obtained without going through a formal RFP process? (Can we obtain this info by requesting as a public document the financials and contract from government agencies that have a third party provider?)
- a. If we gave a private firm a brief overview of our jurisdiction, e.g., geography, demographics, call data, etc., do you think we could get a private to come and share with the committee?
  - b. Do you have any suggestions as to company/person? Preferred would be a company with a proven and verifiable past performance in an area similar to ours with some longevity of service.
8. Can you provide us with more detail on the role/relationship between ICEMA and the State EMSA, including any pitfalls we should look out for in moving forward?
9. Do you have any thoughts about going in reverse (i.e., returning to an in-house program after going private). Do you have any examples of places that have done this, and their experience - positive or negative?

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**Item #2b**

**Bill VanLente**

**EMS Models Worksheets**

## Mono County EMS Ad Hoc Committee Ideas From Meeting

Question or topic: Design of system that is high quality, county wide, fiscally sustainable

Meeting Dates: 8-6-2015 and 9-3-15

Group W = what model, H = how to achieve above goals

Three Models:

A = Current model with enhancements to improve management, maximize revenue and minimize expenses

B = Combine and integrate with FIRE

C = Privatize

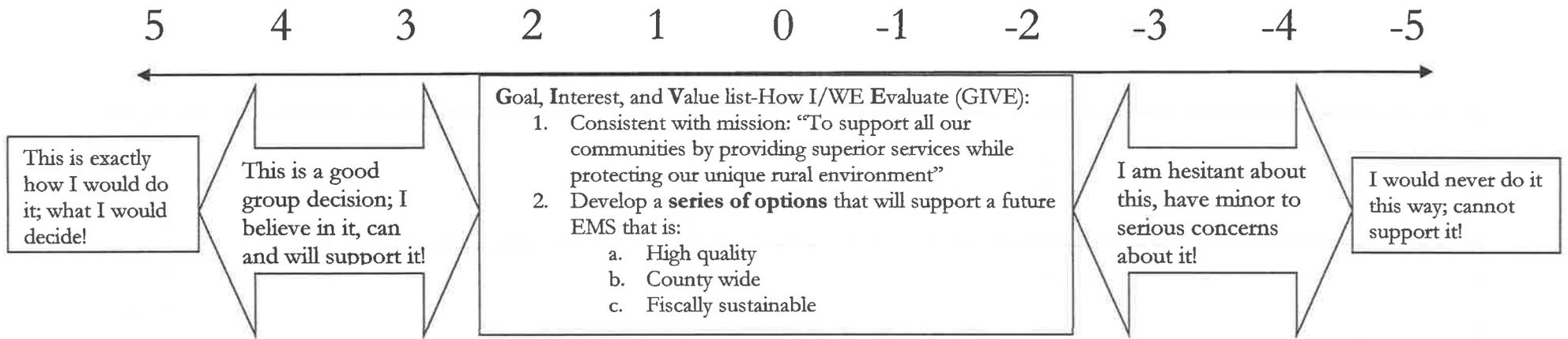
D = Hybrid public – private or other

G = Global, applies to all models

#	✓	Group (tbd)			Idea
		W H	A B	+1 to 5	
5		H	A		Restructure current program
7		W	A		Status quo – adjustments for financial stability
38		W	A		Status quo with change in structure
1	1	W	B		Consolidated standalone agency (consolidated emergency services)
8		W	B		Establish Mono County FD supported by VFD
11	1	W	B		Create a standalone PM rescue agency
13		W	B		Create OES department
15		W	B		Emergency services (JPA)
16		W	B		Countywide Fire/Paramedic
17	1	W	B		Countywide Fire/Paramedic defined by (JPA)
18		W	B		Move from Health Department to Fire
28		W	B		Paramedic/Firefighter 7k exemption
27	2	W	C		Privatize with STRONG oversight and Plan B if it fails.
50		W	C		Fully investigate privatization plus #27
32		W	D		Create hybrid public/private system
2		H	G		Reduce overall program costs
3		H	G		Create Countywide standards of cover
4	1	H	G		Well-qualified EMS manager
6		H	G		ALS/BLS combo
9	1	H	G		Multiple unit type and staffing models
10		H	G		Consolidate stations to expand services
12		H	G		Explore enhanced collections and other funding sources (GEMT)
14		H	G		Cut costs during shoulder season
19		H	G		Utilize County Service Areas and/or to benefit assessment district



# View of Consensus Worksheet for: Mono County EMS Models



Consensus as Optimal: Serves All Stakeholders, Broadly Supported, Consistent with Goals & Values, Reasonably Practical, Timely, Manages Risks, and is Subject to Change with Experience, Learning, and Change in Conditions

No.	Idea Description/Summary/Relevant Information	Pros/Advantages/Forces+	Cons/Disadvantages/Forces-	My Score
1				
2				
3				
4				

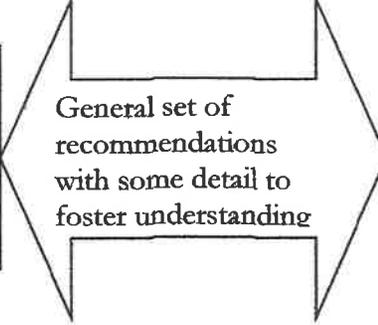
<i>No.</i>	<i>Idea Description/Summary/Relevant Information</i>	<i>Pros/Advantages/Forces+</i>	<i>Cons/Disadvantages/Forces</i>	<i>My Score</i>
5				
6				
7				
8				
9				
10				

# View of Detail Worksheet for: Mono County EMS Models

1      2      3      4      5      6      7      8      9      10



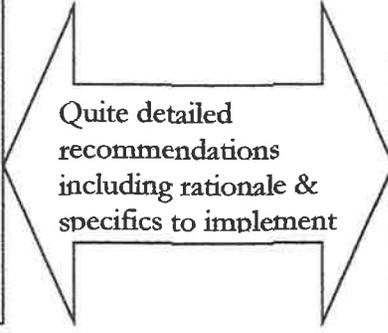
Very little detail, a set of general recommendations, plan to be developed by management



General set of recommendations with some detail to foster understanding

**Goal, Interest, and Value list-How I/WE Evaluate (GIVE):**

1. Consistent with mission: "To support all our communities by providing superior services while protecting our unique rural environment"
2. Develop a **series of options** that will support a future EMS that is:
  - a. High quality
  - b. County wide
  - c. Fiscally sustainable



Quite detailed recommendations including rationale & specifics to implement

Detailed plan for each model of what specific design and precisely how to implement models

My score between 1 and 10:

Group average score:

Comments, Explanation, Concerns

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**Bill VanLente**

**Proposed Timeline**



# Mono County EMS Ad Hoc Committee Plan

<b>Date</b>	<b>Goal</b>	<b>Tasks</b>	<b>Time Planned</b>	<b>Comments</b>
9/3/15	Define WHAT of alternate models, keeping in mind that the Board of Supervisors could select a combination or hybrid model	<ol style="list-style-type: none"> <li>1. Review and adopt following plan</li> <li>2. Discuss definitions of: a) High Quality b) County Wide c) Fiscally Sustainable</li> <li>3. Consolidate WHAT of original design ideas into alternate models, using consensus tool</li> <li>4. Evaluate and share forces for/pros and resistance/cons of alternate models</li> </ol>	to 1:30 to 2:00  to 3:00  to 4:00	Avoid duplication of ideas in task 2 and 3. Suspend evaluation until directed. Use consensus tool as needed. Avoid getting into weeds of HOW management.
9/17/15	Select, evaluate and prioritize up to three, perhaps four alternate models to be recommended to Board of Supervisors	<ol style="list-style-type: none"> <li>1. Review and resolve revised plan</li> <li>2. Focus on hybrid model(s) for pros and cons/forces for or against</li> <li>3. Further evaluate up to three, possibly four alternate models for BOS consideration, considering also "HOW" ideas for models</li> <li>4. Discuss questions for ICEMA and process</li> <li>5. Reflect on progress and plan</li> </ol>	to 1:30 to 2:30  to 3:30  to 3:45  to 4:00	Use iterations of consensus worksheet process individually and/or in sub teams with report out. If necessary, treat limited items as tentative and table for further research as assigned
9/22/15	Hear from ICEMA	<ol style="list-style-type: none"> <li>1. Hear presentation as scheduled with Q &amp; A</li> <li>2. Round robin discussion after presentation on implications of presentations for models including key conclusions from presentation and any proposed modifications of models</li> <li>3. Reflect on progress and plan</li> </ol>	to 3:15  to 3:45  to 4:00	Keep an open mind, using presentation Q & A to clarify, not to promote a model or an agenda. Use consensus tool and process as necessary.

Date	Goal	Tasks	Time Planned	Comments
10/1/15	Presentation(s) by interested independent contractor(s)	<ol style="list-style-type: none"> <li>1. Hear presentation(s) from independent contractor(s)</li> <li>2. Round robin discussion after presentation on implications of presentations for models including key conclusions from presentation and any proposed modifications of models</li> <li>3. Reflect on progress and plan</li> </ol>	Time depending on number of presentations	Keep an open mind, using presentations Q & A to clarify, not to promote a model or an agenda. Use consensus tool and process as necessary
10/15/15	Firm up and prioritize models for report to BOS	<ol style="list-style-type: none"> <li>1. Firm up definitions of: a) High Quality b) County Wide c) Fiscally Sustainable models</li> <li>2. Apply definitions and prioritize models based on recommended best model, second best, etc.</li> <li>3. Assign writing of draft set of recommendations</li> <li>4. Reflect on progress and plan</li> </ol>	to 2:15 to 3:15 to 3:45 to 4:00	Use consensus tool and process if needed.
TBD	Finalize write-up to Board of Supervisors and celebrate success	<ol style="list-style-type: none"> <li>1. Focus on essential model designs, not nuances of implementation</li> <li>2. BBQ at June Community Center?</li> </ol>	Decide on time	Use consensus tool and process if needed.